

PROXY OVERVIEW

This document explains the different types of proxy access available in the Intermountain Health Patient Portal. Proxy access allows authorized individuals, by the direction of the patient, to view or manage select personal medical information.

- **Parent-Child (0-12):**
Full access to a minor child's MyChart record. Parent or legal guardian is able to act on behalf of the child with all capabilities of the MyChart application. Proxy access automatically transitions to Parent-Teen Limited access when child reaches age 13.
The child patient may NOT have their own MyChart account. This ensures compliance with privacy laws and aligns with patient portal access policies.
- **Parent-Teen Full (13-17):**
Full access to a teen's MyChart record when the teen has provided their proxy with full access. Some features, such as invitation of other proxies and managing payment information are not available to the Proxy. Proxy access will automatically terminate when the teen reaches age 18.
Teen patients are encouraged to create their own patient portal accounts to manage their health information and appropriate proxy access.
- **Parent-Teen Limited (13-17):**
Partial access to a teen's MyChart record when teen is ages 13 through 17 (e.g., allergies, growth charts, release of information). Sensitive information (e.g., medications, messages, test results, visit information, upcoming tests and procedures) may be withheld from Proxy in accordance with state privacy laws. Access will automatically terminate when the teen reaches age 18.
This proxy type is the Default Setting. Limitations in MyChart do not affect the Proxy's legal right to access their minor child's records by other means.
- **Adult-Adult Full Access:**
Access to majority of features of an adult's MyChart record granted by that patient adult to another adult. Access in place until revoked by patient.
- **Adult accessing Adult- View Only:**
Ability to share MyChart access as a View Record, seeing medical record information, appointment details, test results, etc. However, this access does not allow Proxy to message or act on behalf of the adult patient. Access in place until revocation.
- **Power of Attorney:**
Allows a person with healthcare power of attorney to access a patient's full record in MyChart. Proxy will have access to many features and information in the patient's MyChart account including all clinic information, messaging, and scheduling.